

PREVOST

THE ULTIMATE EXPERIENCE

VOLVO GUARANTEED OVERHAUL PROGRAM

Warranty Registration Certificate (Volvo D13 Engines)

Prevost, a division of Volvo Group Canada inc. or Prevost Car (US) inc. offers a 1 year / unlimited miles coverage to purchasers of a GO PLUS or GO PREMIUM engine overhaul, and a 2 year / unlimited miles coverage for purchasers of a GO REMAN remanufactured engine when installed at a Prevost Service Center or authorized Service Provider (1 year, parts only, no labor if installed by the customer). An extended (purchased) 1 year coverage is available to purchasers of a GO-REMAN remanufactured engine when installed at a Prevost Service Center or authorized Service Provider. This extended (purchased) plan is intended to provide the vehicle owner with additional coverage from failures that may occur after the Standard 2 years Warranty has expired and until the date of expiration of this Purchased Coverage.

Extended (purchased) coverage plan is applicable only to vehicles that are operated exclusively in the United States and Canada. Warranty coverage consideration can only be given if the deficiency is brought to the attention of Prevost or an authorized Service Provider upon discovery and the vehicle must be made available, in a timely fashion during the coverage period, for repair. Please fully complete the Volvo Guaranteed Overhaul Warranty Registration Certificate. Failure to do so may result in rejection of warranty claims.

Service Center or
Service Provider Name _____

Service Center or
Service Provider Code _____

CUSTOMER INFORMATION

Prevost account number _____

Name _____

Address _____

City _____

State / Prov _____

ZIP/Postal code _____

VEHICLE INFORMATION

VIN _____

Model _____

New Engine Serial
(Go Reman only) _____

Actual Engine Serial _____

REPAIR ORDER INFORMATION

Repair order number _____

Open Date _____

Mileage at Overhaul _____

Date Coverage Expires _____

OVERHAUL LEVEL

Go Plus

Go Premium

Go Reman Engine

Extended (purchase) coverage: Yes No



PRE-OVERHAUL ENGINE CONDITION CHECKLIST

The following systems and components must be inspected and performing to specifications.

Place a check beside appropriate area where leaking, worn or non-performing components are found. All parts that are found not to be performing to specifications must be repaired or replaced prior to the engine being accepted into the Volvo Guaranteed Overhaul Program for coverage. These systems and components are not among the parts covered under the Guaranteed Overhaul Warranty.

- | | |
|---|---|
| <input type="checkbox"/> Radiator & Cooling System | <input type="checkbox"/> Exhaust System |
| <input type="checkbox"/> Air Intake System & Piping | <input type="checkbox"/> Charge Air Cooler System |
| <input type="checkbox"/> Hoses & Clamps | <input type="checkbox"/> Air Compressor |
| <input type="checkbox"/> ECUs, Sensors & Wiring | |

GO PLUS AND GO PREMIUM ONLY

The following components must be inspected and tested for reuse. Place a check beside any component listed that fails to meet specifications. Components that fail to meet specifications must be replaced. Components that do not meet specifications and are not replaced will disqualify the engine from being covered under the Volvo Guaranteed Overhaul Program. Refer to appropriate PrevoSt Technical Service Information for specifications.

- | | | |
|---|--|--|
| <input type="checkbox"/> Cylinder Block | <input type="checkbox"/> Oil Pan | <input type="checkbox"/> Conical Injectors (US'07 & US '10) |
| <input type="checkbox"/> Crankshaft | <input type="checkbox"/> Intake Manifold | <input type="checkbox"/> Cylinder Head |
| <input type="checkbox"/> Camshaft | <input type="checkbox"/> Exhaust Manifold | <input type="checkbox"/> Belt Tensioner |
| <input type="checkbox"/> Turbocharger | <input type="checkbox"/> Rocker Assembly | <input type="checkbox"/> Timing Gears |
| <input type="checkbox"/> Valve Cover | <input type="checkbox"/> Oil Filter housing Pressure | <input type="checkbox"/> For all US07 engines the Double Idler Gear must be replaced at time of overhaul |
| <input type="checkbox"/> Stainless Steel Injector Cup | <input type="checkbox"/> Coolant Pump | |

THIRD YEAR EXTENDED (PURCHASED) COVERAGE EXPLANATION

Available Three Year / unlimited Miles Extended Coverage (2 basic + 1 extended) when a conforming GO REMAN remanufactured engine is installed by a PrevoSt Service Center or authorized Service Provider. The customer has the option to purchase this additional warranty coverage (Contact your nearest PrevoSt Service Center or Service Provider for coverage pricing). Extended Warranty is fully transferable, and must have registration updated.

Components required for Volvo Guaranteed Overhaul
All required parts must be installed at time of overhaul

GO PLUS

- Volvo Genuine In-frame or Loaded Cylinder Overhaul Kit
- Volvo Genuine Oil Pump
- Volvo Premium Engine Oil
- Volvo Premium Coolant
- Volvo Genuine Filters (oil, fuel, coolant)
- Double Idler Gear (US07 Engines Only)
- Engine Block Stiffner (D12 Engine Only)
- Volvo Reman Cylinder Head

GO PREMIUM

- Components listed in GOPLUS
- Volvo Reman Injectors (Qty 6)
- Volvo Reman Turbo Kit

GO REMAN (7/8 engine)

1 year Extended (Purchased coverage available**

- Volvo Reman (7/8) Engine
- Volvo Premium Engine Oil
- Volvo Premium Coolant
- Volvo Genuine Filters (oil, fuel, coolant)

**For the Extended Warranty to be valid, all criteria, including required parts, has to be met. Any deviations to the warranty criteria must be approved PRIOR to overhaul completion.



WARRANTY COVERAGE BY COMPONENTS

Components	GO PLUS	GO PREMIUM	GO REMAN ENGINE for Prevost and 9700 Coaches
	INCLUDED WARRANTY	INCLUDED WARRANTY	INCLUDED WARRANTY
	NO CHARGE	NO CHARGE	NO CHARGE
Bearings, Crankshaft	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Bearings, Connecting Rods	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Bearings, Camshaft	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Cylinder Liners	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Pistons, Piston Rings	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Connecting Rods	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Cylinder Head Gasket	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Double Idler Gear ²	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Thermostat	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Thermostat Housing	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Engine Block Casting	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Intake Manifold Casting	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Exhaust Manifold Casting	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Timing Gears ³	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Flywheel & Bolts	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Flywheel Housing	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Crankshaft, Main Caps & Bolts	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Camshaft	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Valve Cover	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Crankshaft Dampener & Bolts	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Oil Pan	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Oil Cooler Housing	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Oil Cooler, Engine	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Cylinder Head Casting & Bolts	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Rocker Arm Assemblies	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Intake & Exhaust Valves	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Turbo	NOT COVERED	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Injectors ⁴	NOT COVERED	1 Yr / Unlimited miles	2 Yrs / Unlimited miles
Volvo Reman Basic Engine	NOT COVERED	NOT COVERED	2 Yrs / Unlimited miles
Oil Pump	1 Yr / Unlimited miles	1 Yr / Unlimited miles	2 Yrs / Unlimited miles

** Components not listed on the above limitation chart are not covered under this program.

These specifications are based on the latest product information available at time of printing (08/16) and are subject to change. Prevost is a registered trademark of Prevost, a division of Volvo Group Canada Inc. All rights reserved. Printed in USA. 08/16. 1K.

All warranty options cover parts and labour if overhaul is completed by a Prevost service center or Service Provider. Warranty labour is not covered if overhaul is not completed by a Prevost service center or Service Provider. A Prevost Service Center or Service Provider must perform the labor to be eligible for the 2-year coverage.² Double idler gear receives warranty indicated only if it was replaced with a new one at time of overhaul.³ EPA'07 timing gears are only covered if double idler gear is replaced. EPA'10 timing gears (including double idler gear) are covered if within tolerance when tested.⁴ D13 Volvo Reman Basic (7/8) Engines include injectors.

Note: Mileage and time are from date of service. All "Covered Components" must pass inspection or be replaced at the proper intervals as prescribed by a Prevost service center or Service provider to qualify for continued coverage. All warranty coverage is subject to the Limitations and Exclusions contained in the relevant Warranty Registration Certificate.



LIMITATIONS AND EXCLUSIONS

These exclusions are important and must be read and understood.

EXCLUSIONS

1. Repair

In the case of acknowledged defective Covered Parts, exchange with factory remanufactured parts may occur. Warranty repairs do not constitute an extension of any warranty period for any vehicle, component or part.

2. Damages

Damages due to misapplication, misuse, accidents, negligence, improper operations, alterations, storage or transport, operation at excessive speeds, loading beyond the factory rated load capacity, failure to follow Prevost's recommended inspection, maintenance, and service procedures, and improper or insufficient maintenance services are not covered.

3. Progressive Damage

Damages due to failure of operator to take reasonable precautions to mitigate damage are not covered. Damages to a Covered Part due to failure of non-covered part are not covered. Coverage is limited to failure of a Covered Part directly causing failure of a non-covered part, where reasonable precautions were taken to mitigate damages.

4. Application

The selling dealer is responsible for designating the correct application and/or specification for a vehicle sold to a customer. Damages due to misapplication, including but not limited to, failures of component parts of vehicles being operated in excess of factory rated load capacities, or the use of a vehicle, component or part for a purpose for which it was not intended are not covered.

5. Alterations

Any vehicle, component or part repaired, altered, or inspected in any way, so as to adversely affect, in Prevost's sole judgment, its stability, durability, or reliability, is not covered.

6. NON-ORIGINAL EQUIPMENT

Any part of the vehicle that fails, malfunctions, or does not perform as a result of improper conversion or installation of bodies or equipment by other manufacturers or suppliers is not covered.

7. Maintenance and Parts Consumed ("Consumables")

Maintenance and inspection requirements found in the Operator's Manuals and service manuals/instructions, including, but not limited to, engine tune-up, fuel system cleaning, replacement of lubricants and filter elements, adjustments of the engine injection pump/transmission/brakes/linkages, as well as diagnosis, test time and all other adjustments must be followed and are not covered. Parts which are normally consumed or worn out during the vehicle's normal service life and customarily replaced during usual maintenance service are not covered.

8. Performance Complaints

Performance complaints are not covered (including, but not limited to, low power and/or poor fuel economy). Coverage is limited to defects in material and workmanship of a Covered Part directly causing the performance issue.

10. Wearout

Prevost does not cover normal wear of Covered Parts. Failures attributable to wear are excluded. For example and without limitation, the wear rate of parts in any engine or transmission, and especially those parts within the combustion area and clutch housing area, will vary depending upon operating conditions and environment. Conditions, such as load, road speed and road conditions, as well as the quality of fuel, lubrication oil, and all filters bear a direct relationship to the wear rate and resulting life of parts. Depending upon the severity of these various conditions, parts wear and resulting failure could occur within the time limit of the coverage.

11. Non-genuine Parts

Any failure of any vehicle, component or part caused by the use of parts and accessories, or major assemblies and exchange units, which do not meet factory standards is not covered.

12. Odometer Reading

Any vehicle on which the actual mileage or hours cannot readily be determined, or on which the odometer, hour meter, or Electronic Control Unit has been disconnected, disabled, or altered, may not be covered by this warranty.

13. Access to Information

Owner must allow Prevost full access to all data stored in all Electronic Control Modules; failure to do so may result in the loss of warranty coverage.

14. Labor

Labor to remove and install a Covered Part is included only if a Prevost Service Center or an authorized Service Provider originally installed the Covered Part. Labor for overtime and/or shift differential is not covered. Excessive labor for a warrantable repair due to the prior installation of equipment or body is not covered.

15. Misc. Expense

Meals, lodging, communications charges, travel time and expense, downtime, loss of profit/revenue, rental vehicles, driver's wages and other miscellaneous expenses are not covered. Shop supplies, lube oil, lubricants, sealers, anti-freeze, filter elements and labor performed by a non-approved location are not covered.

16. Additional Components

Components or parts that are not installed by Prevost are not covered. During a warrantable repair, additional time to remove any customer installed components will not be covered under warranty. Prevost' factory manufacturing records will be determinative as to factory installed components

17. Towing

Towing or road service are not covered.

18. OIL CONSUMPTION

Before a claim based upon excessive oil consumption will be considered, the owner must provide proof that all recommended maintenance has been performed and submit adequate documentation to show that oil consumption exceeds Prevost's published standards. Under no circumstances will warranty pay for repairs related to excessive oil consumption after 12 months.

LIMITATIONS AND EXCLUSIONS

These exclusions are important and must be read and understood.

LIMITATIONS AND EXCLUSIONS TO THIS WARRANTY APPEAR ON THE PREVIOUS PAGES OF THIS CERTIFICATE. THESE LIMITATIONS AND EXCLUSIONS ARE IMPORTANT AND MUST BE READ AND UNDERSTOOD.

OWNERS RESPONSIBILITIES

The owner must adhere to the preventive maintenance and inspection recommendations as outlined for the covered vehicle, and keep service records at the owner's place of business or at the servicing dealer. Only genuine Volvo replacement parts, or their equivalent, must be used. The operator of the covered vehicle must use reasonable care to prevent further damage in case of a failure. Coverage consideration can only be given if the deficiency is brought to the attention of a Prevost Service Center or authorized Service Provider upon discovery and the vehicle must be made available, in a timely fashion during the recovery period, for repair. Supply repairing dealer with a copy of the maintenance log and/or furnish copies of backup documentation, if requested.

LIMITATIONS: Prevost's obligation is limited to, at its sole option, repair or replacement of parts which are acknowledged by it to be defective. In the case of acknowledged defective assemblies, exchange with factory rebuilt units may occur. The defective parts or assemblies replaced shall become the property of Prevost. Warranty repairs performed by a Prevost Service Center or an authorized Service Provider in accordance with the terms of the warranty set forth herein are free of charge. Warranty repairs do not constitute an extension of the original warranty period for the engine or any part thereof. Warranty consideration can only be given if the deficiency is brought to the attention of a Prevost Service Center or authorized Service Provider upon discovery and the vehicle must be made available, in a timely fashion during the coverage period, for repair.

NO PAYMENT OR OTHER COMPENSATION WILL BE MADE FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL EXPENSES OR DAMAGES OF ANY KIND.

This approved registration entitles the purchaser to warranty protection as outlined in the Volvo Guaranteed Overhaul Plan that is being purchased against defects in material or workmanship in the engine being overhauled. A copy of this approved registration is your certificate that the identified Prevost vehicle model and engine is covered by the indicated plan.

Certified Technician Name _____ Technician User ID# _____
Service Center or Service Provider Signature _____ Date _____

CUSTOMER ACCEPTATION

I hereby certify that I have read and understood the provisions of the Volvo Guaranteed Overhaul Warranty and the terms and conditions of the program.

INITIALS _____

GO REMAN EXTENDED (PURCHASED) WARRANTY

I further understand that the warranty which I have elected to purchase is made expressly in lieu of any other warranties or conditions, expressed or implied, statutory or otherwise, including any warranty or condition of merchantability or fitness for a particular purpose, and of any other obligation or liability on the part of the manufacturer including, without limitation of the foregoing, consequential and incidental damages.

INITIALS _____

I have declined the purchase of the GO REMAN 1 year Extended Warranty INITIALS _____

Owner Signature _____ Date _____

Service Center or Service Provider Contact Name (print) _____

Service Center or Service Provider Phone Number _____

Contact E-Mail (required) _____

Submit this completed Warranty Registration Form and Repair Order attached, to : prevostwarranty@volvo.com

