

PREVOST REMAN PROGRAM

Prevost reman program is designed to make it as easy and efficient as possible for our customers to purchase remanufactured parts from Prevost aftermarket part sales. The Prevost Genuine Parts program and these following vendor programs are currently being offered.

- ArvinMeritor – Differentials, Brake Calipers, Air Valves
- Bendix Air Products – Compressors, Dryers, Governors, Valves
- Carrier – AC Compressors Carrier and Thermo King
- Delco Remy – Alternators, Starters
- Haldex Midland Air Products – Compressors, Valves, Clutch Packs
- R.H. Sheppard - Steering Gears
- Kirk's – Alternators, Starters
- Kit-Masters – Fan Clutches
- SKF/CR – Air Dryer Assemblies, Desiccant Cartridges
- Prevost Genuine Parts – Alternators, Starters, Turbo-Chargers, Fuel Injector Pumps

How to order reman parts

Remanufactured parts can be ordered by calling the U.S. Prevost Call Center at 1-800-621-5519 (Coach) or 1-877-999-8808 (Transit) if ordering in Canada call 1-800-463-8876 (Coach) or 1-800-771-6682 (Transit). Orders can be placed on the Prevost website at www.prevostcar.com and receive a 1% discount. When remanufactured parts are purchased from Prevost the invoice will include the price of the part plus a core charge. The price of the part includes the charge for regular freight shipment of the reman part. Additionally, the charge for regular freight (contiguous USA & Canada only) for the returned core is included in the price of the part. Expedited freight is at the customer's expense. Reman transmissions and engines are a part of the program but are covered under separate conditions and policy.

Core Returns

For every reman part purchased through Prevost aftermarket part sales customers are eligible to return a like core.

- Cores must be returned within 6 months of original invoice date.
- Full credit requires cores to be clean, drained of oil and other liquids and returned in rebuildable condition.
- Disassembled cores will be subject to an adjusted credit or no credit issued
- Cores returned must be free from outside damage (fire, water or collision, or due to shipping or rough handling) Damaged cores will be subject to no credit issued.
- All cores must be qualifying Prevost units that are included in the Prevost Reman Program.
- Cores returned must be like for like the same, as the reman product purchased or no credit will be issued.
- Prevost pays the inbound freight for customer core returns to the Prevost core return center.
- Cores returned to the customer will be at the customer's expense.
- Cores should be reasonable packaged and secured for shipping.

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Warranty

All reman parts sold by Prevost Parts will be warranted to be free from defects in material and workmanship for a period of 6 months from the date of purchase. Warranty coverage is limited to the repair, replacement or credit of the defective parts, at the discretion of Prevost Parts. Prevost Parts is not responsible for consequential damages or labor charges associated with defective parts. For warranty claims contact the Warranty Department at 1-866-870-2046.