

CONTACT CARD SERVICES

PREVOST

Prevost Action Service System (PASS) : (800) 463-7738

Tommy Nolet, Director, Customer Support - North America (418) 554-8289

Robert Hitt, Customer Support Manager - North America (254) 289-1386

Warranty Team (800) 870-2046

Kevin Laughlin, Customer Support Manager,
Motorhome & Shell Division (817) 271-3124

Customer Support Managers - Canada

Steven Slyfield British Columbia, Alberta, Saskatchewan, Manitoba, Yukon, Northwest Territories, Nunavut (604) 505-8633

Sylvain St-Amant Ontario, Quebec, Newfoundland, New Brunswick, Nova Scotia, Prince Edward Island (418) 554-1418

Customer Support Managers - United States

Steven Cervantes California, Hawaii (951) 733-6038

Mike Ramos Arizona, Idaho, Nevada, Oregon, Utah, Washington (732) 208-9525

Matt Morrison Colorado, Kansas, Montana, Nebraska, New Mexico, North & South Dakota, Oklahoma, Wyoming (732) 971-9211

Cory Peightal Illinois, Indiana, Iowa, Michigan, Minnesota, Missouri, Wisconsin (904) 521-7594

Mike Calderon Arkansas, Louisiana, Mississippi, Texas (817) 357-6785

Adrian Olszewski Connecticut, Maine, Massachusetts, New Hampshire, New Jersey, New York, Rhode Island, Vermont (201) 406-1760

Dennis Orner Delaware, Ohio, Pennsylvania (717) 752-9305

Brian Tongue Alabama, Kentucky, Maryland, Tennessee, Virginia, Washington D.C., West Virginia (615) 606-1781

Eric DeGeorge Florida, Georgia, North & South Carolina (407) 463-6565

Steven Slyfield Alaska (604) 505-8633

Suppliers

Allison Transmission U.S. & Canada - Service line (800) 524-2303

Detroit Diesel Engine - Help line, 24-7 (800) 445-1980

REI (Audio/Video) - Technical and Warranty support, 24-7 (877) 726-4617

Service Centers - Canada

QUEBEC - LEVIS

850, Chemin Olivier
Levis, QC G7A 2N1
Stéphane Hallé

Service/Parts (866) 870-2046
Main Office (418) 831-2046
Fax (418) 831-7432

QUEBEC - MONTREAL

1091, rue Armand-Bombardier
Terrebonne, QC J6Y 1S9
Stéphane Hallé

Service/Parts (866) 870-2046
Main Office (866) 870-2046
Fax (418) 831-7432

ONTARIO - MISSISSAUGA

7655, Tranmere Drive
Mississauga, ON L5S 1L4
Tony Albino

Service (905) 738-0881
Fax (905) 738-0891
After-Hour Parts Emergency (647) 472-9005

ALBERTA - CALGARY

160-10, Stonehill Place NE
Calgary, AB T3N 1T7
Dominik Thomas

Main Office (587) 449-0200

ALBERTA - EDMONTON

Mobile service unit

Service (587) 449-0200

BRITISH COLUMBIA - RICHMOND

11560, Eburne Way, Suite 138
Richmond, BC V6V 2G7
Dominik Thomas

Service/Parts (604) 940-3306
Fax (604) 940-3384
After-Hour Parts Emergency (604) 812-8737

Service Centers - United States

CALIFORNIA - MIRA LOMA

3384, De Forest Circle
Mira Loma, CA 91752
Matthew Tarnate

Service/Parts (800) 421-9958
Main Office (951) 360-2550
Fax (951) 360-2560
After-Hour Parts Emergency (951) 314-0226

CALIFORNIA - BAY AREA

28702, Hall Road
Hayward, CA 94545
Daniel Perez

Main Office (310) 283-1852
After-Hour Parts Emergency (951) 314-0226

FLORIDA - ORLANDO

1300, Green Forest Court
Winter Garden, FL 34787
Michael Geary

Service/Parts (866) 726-6235
Main Office (407) 554-0196
After-Hour Parts Emergency (407) 259-5720

ILLINOIS - FRANKLIN PARK

3715, North Carnation Street
Franklin Park, IL 60131
Robert Senne

Main Office (847) 737-2241
Fax (847) 737-2242
After-Hour Parts Emergency (615) 606-8395

NEVADA - LAS VEGAS

Mobile service unit

Service (800) 421-9958

NEW JERSEY - SOUTH PLAINFIELD

201, South Avenue
South Plainfield, NJ 07080
Jose Medina

Service/Parts (800) 223-0830
Main Office (908) 222-7211
Fax (908) 222-7304
Parts Fax (908) 222-7305
After-Hour Parts Emergency (201) 315-4064

NORTH CAROLINA - HIGH POINT

1033, East Springfield Road
High Point, NC 27263
Mike Miguel

Main Office (336) 291-0656

TENNESSEE - GOODLETTSVILLE

800, South Cartwright Street
Goodlettsville, TN 37072
Mike Miguel

Service/Parts (877) 299-8881
Main Office (615) 299-8881
Fax (615) 299-8816
After-Hour Parts Emergency (615) 519-1372

TEXAS - FORT WORTH

15200, Frye Road
Fort Worth, TX 76155
Gerardo Cerda

Service/Parts (866) 773-8678
Main Office (817) 685-0250
Fax (817) 685-0460
After-Hour Parts Emergency (817) 271-8653

TEXAS - HOUSTON

11851, Cutten Road
Houston, TX 77066
Gerardo Cerda

Service/Parts (877) 602-0273
Main Office (713) 849-8562
Fax (281) 315-1571
After-Hour Parts Emergency (346) 333-5520

To Order Parts

CANADA

2955-A rue Watt
Quebec, QC G1X 3W1

Parts (800) 463-8876
After-Hour Parts Emergency (418) 554-1499
prevost.parts@volvo.com

Marie-Claude Hebert, Customer Service Manager

USA

Eastern Region (877) 279-1224
Central Region (877) 279-1245
Western Region (877) 279-1219
prevost.parts@volvo.com

Online parts ordering : www.prevostcar.com/parts-and-services/tools

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