

2025-2026

Dear Prevost Customer,

As 2025 comes to a close, please note that our service centers, distribution centers, and order desks will be closed on December 25, 26 and January 1 in observance of the holidays. Some locations will operate with reduced staff and hours, so we recommend contacting them prior to your visit: <https://prevostcar.com/contact/parts-service-center>

During this period, our teams and many carriers will operate with reduced staff and/or hours, which may result in slightly longer delivery and hold times.

For emergencies anywhere in Canada or the U.S., the Prevost Action Service System (PASS) is available 24/7 at 1-800-463-7738.

Thank you for being a loyal Prevost customer. We look forward to continuing to serve you in the new year.

Happy Holidays from all of us at Prevost!

SERVICE CENTERS

		Wednesday 24-Dec	Thursday 25-Dec	Friday 26-Dec	Monday 29-Dec	Tuesday 30-Dec	Wednesday 31-Dec	Thursday 01-Jan	Friday 02-Jan
CANADA	Calgary (AB)	OPEN	Closed	Closed	OPEN	OPEN	OPEN	Closed	open
	Mississauga (ON)	OPEN until 2:00 PM	Closed	Closed	OPEN	OPEN	OPEN until 2:00 PM	Closed	OPEN
	Quebec Parts DC (QC)	OPEN	Closed	Closed	OPEN	OPEN	Closed	Closed	Closed
	St-Nicolas (QC)	Closed	Closed	Closed	OPEN	OPEN	Closed	Closed	Closed
USA	Chicago (IL)	OPEN	Closed	Closed	OPEN	OPEN	OPEN TILL NOON	Closed	OPEN
	Fort Worth (TX)	OPEN until 4:00 PM	Closed	Closed	OPEN	OPEN	OPEN	Closed	Closed
	Goodlettsville (TN)	OPEN until 4:00 PM	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN until 4:00 PM
	Hayward (CA)	OPEN	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN
	Houston (TX)	OPEN	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN
	Mira Loma (CA)	OPEN	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN
	Orlando (FL)	OPEN until 4:00 PM	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN
	Secaucus (NJ)	OPEN	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN
	South Plainfield (NJ)	OPEN until 2:00 PM	Closed	Closed	OPEN	OPEN	OPEN	Closed	OPEN
PARTS	PARTS ORDER DESK	24-Dec	25-Dec	26-Dec	29-Dec	30-Dec	31-Dec	01-Jan	02-Jan
	CANADA (ENGLISH)	OPEN until 7:00 PM EST	Closed	Closed	OPEN	OPEN	OPEN until 7:00 PM EST	Closed	OPEN until 7:00 PM EST
	CANADA (FRENCH)	Closed	Closed	Closed	OPEN	OPEN	OPEN	Closed	Closed
	USA	OPEN until 7:00 PM EST	Closed	Closed	OPEN	OPEN	OPEN until 7:00 PM EST	Closed	OPEN until 7:00 PM EST