

Prevost Technical Institute™

December 2023

Dear Valued Prevost Customer,

We are pleased to announce our 2024 Schedule of Prevost Technical Institute™ Customer Training Seminars.

All registrations are done through the Prevost Technical Institute™ (PTI™) Online Portal.

The PTI™ online platform will allow you and your technicians access to our extensive library of e-learnings on the vehicle systems of both Prevost and Volvo 9700 motor coaches. In addition, this platform is how your technicians register for our in person customer training seminars. Our 2024 customer training schedule appears at the end of this letter.

To begin, each technician will need an account with the Prevost Technical Institute™.

Please go to: <https://prevostcar.com/contact/training>

On this site, you will find links to register for and login to PTI™. Please note that there are “How to” videos on the site that will explain to you, in detail, the process of registering for and navigating PTI™ Online for not only technical content, but for in person training registrations as well. **Please view these videos prior to beginning the registration process.**

It is important to note that registrations are done on an individual basis. Meaning that each technician needs their own account as this is how their training record will be maintained going forward. It is also important to note that registrations for in person training seminars are handled in the same fashion.

Once your account with PTI™ has been activated you will have access to our full technical training library. Be sure to check back regularly as new materials are always being added.

The Prevost Technical Institute™ is always striving to improve our training programs and this online system will help your technicians to further their technical skills to help your company increase vehicle uptime.

In addition to our regional customer training seminars, we are pleased to announce the dates for Prevost Factory Training in 2024.

This Factory Training will be conducted in English.
A separate announcement for French trainings will be made soon.

Prevost Factory Training will be held in Quebec City, March 3rd – 7th, 2024.

- Sunday is a training day. Please plan to arrive on Saturday March 2nd.
- Thursday March 7th is a full training day. Please plan your departure for Friday March 8th.

What subjects will be offered in Quebec City?

We will offer four different courses; you choose your own subjects. Please select the two subjects that you would be interested in according to your level of knowledge.

Note: The Quebec seminars will cover Prevost coaches only. Volvo 9700 classes will be done separately. (See additional training details at the end of this announcement.)

Prevost Electrical (2 Days)

- Prevost Multiplex System - Description, Design, and Function.
- On-board Diagnostics
- Schematic Familiarization and Troubleshooting

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HVAC System (2 Days)

- Refrigeration Theory
- HVAC System Controls
- HVAC System Maintenance
- HVAC System Diagnostics and Troubleshooting

Volvo Drive Train (2 Days)

- Volvo D13 Engine and Exhaust Aftertreatment System
- Service and Maintenance (Including Valve Adjustment)
- Premium Tech Tool (PTT) Diagnostics and Troubleshooting

Pneumatic Systems (2 Days)

- Pneumatic System Overview and System Maintenance
- Braking System Valves and Operation
- Knorr-Bremse Disc Brakes
- Bendix ABS8 with available ESC (Electronic Stability Control) & ATC (Automatic Traction Control)
- Prevost Driver Assist™

Prevost Technical Institute™ reserves the right to cancel some of the classes and adjust class sizes and/or assignments to match attendance figures and demand.
You will be notified if any such changes are made.

Once you have registered for a training seminar you will receive a confirmation letter from Prevost Technical Institute™ with detailed information on the event including: the full event agenda, hotel details, travel information, required online pre-work and much more.

We look forward to seeing you at a Prevost Technical Institute™ event in 2024!

If you have any questions, please feel free to contact me.



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Registration is Open for 2024 Customer Training Seminars

These training seminars are for Prevost Commercial Vehicle Customers and Designated Service Providers Only

***** Registration for our training events is available on the Prevost Technical Institute™ online portal *****

Prevost Factory Training

309958: Factory Training – Quebec City, QC March 3rd – 7th, 2024

Prevost Regional Training Seminars

309957: Greenville, PA January 23rd – 25th, 2024 ***Event is being hosted by Anderson Coach & Travel***

309957: Hayward, CA February 13th – 15th, 2024

309957: Mira Loma, CA April 16th – 18th, 2024

309957: Winter Garden, FL May 14th – 16th, 2024

309957: Fort Worth, TX June 11th – 13th, 2024

309957: South Plainfield, NJ August 13th – 15th, 2024

309959: Goodlettsville, TN October 7th – 10th, 2024

309957: Calgary, AB October 22nd – 24th, 2024

309957: Mississauga, ON November 19th – 21st, 2024

309957: Winter Garden, FL December 3rd – 5th, 2024

Volvo 9700 Regional Training Seminars

309957: Houston, TX June 4th – 6th, 2024

309957: Mira Loma, CA November 12th – 14th, 2024

Regional training seminars will offer various subjects.

Regional training seminars are held at Prevost Service Centers unless otherwise noted.

Training subjects for each event can be viewed in the detailed course information available on the PTI™ online portal.

**With class sizes limited, prospective attendees are urged to sign up well in advance.
(Registration closes 1 week before the event.)**

Once you have registered for a training event you will receive a confirmation letter with detailed information from Prevost Technical Institute™.

Be sure to check back throughout the year as new events will be added.