

CONTACT CARD SERVICES

PREVOST

PREVOST Action Service System (PASS) : 1 800 463-7738

Tommy Nolet, Director Customer Support, North America
418 554-8289

Kevin Laughlin, Customer Support Manager - VIP Shell Division
817 271-3124

Martin Normand, Warranty Adm. Manager
1 866 870-2046 / 418 554-0956

Sylvain St-Amant, Customer Support Manager - Volvo Service Network
418 554-1418

Robert Hitt, Customer Support Manager, North America
254 289-1386

Customer Support Managers - Canada

Sylvain St-Amant	Ontario, Quebec, New Brunswick, Nova Scotia, Newfoundland, Prince Edward Island, - Key Accounts	418 554-1418
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Steven Slyfield	Alberta, British Columbia, Manitoba, Saskatchewan	604 505-8633
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Customer Support Managers - United States

Timothy Swatzell	Connecticut, Delaware, Massachusetts, Maine, New Hampshire, New Jersey, New York, Rhode Island, Vermont	201 406-1760
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Dennis Orner	Indiana, Kentucky, Maryland, Michigan, Ohio, Pennsylvania, Tennessee, Virginia, Washington DC, West Virginia	717 752-9305
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Cory Peightal	Colorado, North & South Dakota, Illinois, Iowa, Kansas, Minnesota, Missouri, Nebraska, Wisconsin, Wyoming	904 521-7594
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Alphonso Moreno	California, Hawaii and Spanish Customers	951 733-6038
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Gerardo Cerda	Arkansas, Louisiana, Mississippi, New Mexico, Oklahoma, Texas and Spanish Customers	817 357-6785
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Eric DeGeorge	Alabama, Florida, Georgia, North and South Carolina	407 463-6565
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Mike Ramos	Arizona, Washington State, Idaho, Montana, Nevada, Oregon, Utah	732 208-9525
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Steven Slyfield	Alaska	604 505-8633
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Suppliers

ALLISON TRANSMISSION U.S. & CANADA SERVICE LINE	1 800 524-2303
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DETROIT DIESEL ENGINE HELP LINE 24 hrs, 365 days	1 800 445-1980
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REI (Audio/Video TECHNICAL AND WARRANTY SUPPORT) 24-7	1 877 726-4617
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Service Centers Canada

QUEBEC - LEVIS

850 Chemin Olivier, Levis, QC
G7A 2N1 CANADA
Nicolas Gagnon

Service/Parts 1 866 870-2046
Main Office (418) 831-2046
Fax (418) 831-9301

QUEBEC - MONTREAL

1275, Boulevard Hymus, Dorval, QC
H9P 1J5 CANADA
Victor Carlos

Service/Parts 1 866 870-2046
Main Office (514) 882-8973
After-Hour Parts Emergency (438) 862-7228

ONTARIO

7655 Tranmere Dr, Mississauga, ON
L5S 1L4 CANADA
Nelson Vieira

Service (905) 738-0881
Fax (905) 738-0891

ALBERTA - CALGARY

160-10 Stonehill Place NE, Calgary, AB
T3N 1T7 CANADA
Dominik Thomas

Service/Parts (587)-449-0200

BRITISH COLUMBIA

11911 No 5 Road, Richmond, BC
V7A 4E9 CANADA
Dominik Thomas

Service/Parts (604) 940-3306
Fax (604) 940-3384
After-Hour Parts Emergency (604) 812-8737

Service Centers United States

CALIFORNIA - MIRA LOMA

3384 De Forest Circle, Mira Loma, CA 91752
Scott Parks

Service/Parts 1 800 421-9958
Main Office (951) 360-2550
Fax (951) 360-2560
After-Hour Parts Emergency (951) 314-0226

CALIFORNIA - BAY AREA

28702 Hall Rd, Hayward, CA 94545
Hermenegildo Bonilla

Main Office (310) 283-1852
After-Hour Parts Emergency (951) 314-0226

FLORIDA - ORLANDO

1300 Green Forest Court Winter Garden, FL 34787
Mike Fitch

Service/Parts 1 866 726-6235
Main Office (407) 554-0196
After-Hour Parts Emergency (407) 259-5720

ILLINOIS - FRANKLAND PARK

3715 N. Carnation St, Franklin Park, IL 60131
Robert Senne

Main Office (847) 778-7475
Fax (847) 737-2242
After-Hour Parts Emergency 1 800 463-7738

NEW JERSEY - SOUTH PLAINFIELD

201 South Avenue South Plainfield, NJ 07080
Jose Medina

Service/Parts 1 800 223-0830
Main Office (908) 222-7211
Fax (908) 222-7304
Parts Fax (908) 222-7305
After-Hour Parts Emergency (201) 315-4064

NEW JERSEY - SECAUCUS

57 County Ave, Secaucus, NJ 07094
Jose Medina

Service/Parts (551) 254-4367
Main Office (201) 867-2175
Fax (201) 974-9367
After-Hour Parts Emergency (732) 325-7231

TENNESSEE

800 South Cartwright, Goodlettsville, TN 37072
Raymond Auclair

Service/Parts 1 877 299-8881
Main Office (615) 299-8881
Fax (615) 299-8816
After-Hour Parts Emergency (615) 519-1372

TEXAS - FORT WORTH

15200 Frye Road,
Fort Worth, TX 76155-2702
Charles Scandaliato

Service/Parts 1 866 773-8678
Main Office (817) 685-0250
Fax (817) 685-0460
After-Hour Parts Emergency (817) 271-8653

TEXAS - HOUSTON

11851
Cuttan RD Houston, TX 77066
Sean Hitt

Service/Parts 1 877 602-0273
Main Office (713) 849-8562
Fax (281) 315-1571
After-Hour Parts Emergency (346) 333-5520

WASHINGTON, DC - CAPITOL HEIGHTS

1700 Rochell Ave. Capitol Heights, MD 20743
Jose Medina

Service/Parts 1 800 223-0830

To Order Parts

CANADA

Prevost
2955-A rue Watt, Quebec
Quebec G1X 3W1 CANADA
Marie-Claude Hebert, Customer Service Manager

Parts 1 800 463-8876
After-Hour Parts Emergency (418) 554-1499
prevostparts.commandes@volvo.com

USA

Prevost

Parts, Eastern Region 1 877 279-1224
Parts, Central Region 1 877 279-1245
Parts, Western Region 1 877 279-1219
function.prevostparts.orders@volvo.com

On line parts ordering : www.prevostcar.com/parts-and-services/tools

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